SBC8600B Single Board Computer



Quick Operation Manual

Version 1.0 - Dec. 12, 2012

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VersionDateDescription1.02012-12-21Initial Version

Revision History:



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Chapter 1 Overview

The primary purpose of this document is to give users an overview of the software and hardware development environment of SBC8600B, and help user to start their development or to learn faster.

1) This document will cover the following points:

- Where to find the useful contents for different requirements;
- Packing list and DVD contents;
- Default configuration of software and hardware of the Single Board Computer;
- Building development environment of the Single Board Computer quickly;
- Booting up Linux/wince/Android operating systems quickly.

2)	SBC8100	Plus	optional	modules	list:
-,					

Table 1	
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Names	Linux	Android	WinCE	Relevant Materials	
VGA8000	YES*	YES*	YES*	Available in DVD-ROM	
WF8000-U	YES*	NO	NO	Available in DVD-ROM	
CAM8100-U	YES*	NO	NO	Available in DVD-ROM	
CDMA8000-U	YES*	NO	NO	Download	
WCDMA8000-U	YES*	NO	NO	<u>Download</u>	
	VEQ*	VEC*	VES*	Available in DVD-ROM and	
LVD30000	123	125	160	on website	

1.1 Getting Started Quickly

This section contains several tables that indicate where to find the useful contents for different requirements, so that users may start their jobs quickly.

For hardware development:

Table 2

Hardware		Introducing CPU, peripheral	User Manual->Chapter 2 Hardware		
system		chips and hardware interfaces	System		
CPU		Learning about principle and			
Datasheet		configuration of AM3359x	DVD -> \HVV design\datasheet\CPU		
Schematic	of	Learning about hardware			
SBC8600B		principle of SBC8600B			
Dimonsions	of	The actual dimensions of	Lisor Manual - Appondix - Appondix		
	01	SBC8600B used to help make			
SPC0000B		a mold			

For software development:

Operation Quick Manual->2.1 Connecting external devices, Establishment of hardware Preparations seting up Hyperterminals and environment for testing booting up the system 2.2 Establishment of software environment Testing the interfaces on the Testing functionalities board using by operating User Manual -> 3.8.2 Testing of interfaces system User Manual -> 3.8.3.1 Android Establish DEMO а DEMO system demonstration demonstration system demonstration 3.8.3.2 DVSDK (Android, TISDK) System Demonstration User Manual -> 3.4.1 Establishing Linux developing and Establish compilation environment development environment User Manual ->4.4.1 Installation of developing and Windows Embedded Compact compilation compilation tools 7 developing and compilation environment 4.4.2 Uncompression environment of BSB and examples into IDE User Manual -> 3.4.2 System Recompile Linux system image Compilation Recompile Recompile Windows system image User Manual -> 4.4.3 Sysgen & BSP Embedded Compact 7 system compilation image User Manual -> 3.5 Introduction of Refer to introduction of Linux Software driver and related driver driver development development process 3.6 Driver Development

Table 3

	Refer to introduction of Windows Embedded Compact 7 driver and related driver development process	User Manual -> 4.4.4 Introduction of driver
StarterWare	Learning about the bare-metal programming and examples execution	DVD ->\Starterware\doc\SBC8600B Starterware User Manual_cn.pdf

For marketing:

Hardware	CPU features and the contest	User Manual->Chapter 2 Hardware	
system	about on-board interfaces	System	
Software of Linux /	Learning about basic Linux software components and features, and purpose of compilation tool	User Manual->3.2 Software Resources 3.3 Software Features	
Windows Embedded Compact 7	Learning about basic software components of Windows Embedded Compact 7 and their features, and purpose of	User Manual->4.2 Software Resources 4.3 Features	
<u> </u>			
Dimensional drawing of SBC8600B	Refer to the actual dimensions of SBC8600B to bring convenience for opening die	User Manual->Appendix-> Appendix I	

Table 4

For learning:

It is recommended reading each part of this Manual from the beginning to the end.

1.2 Development suite

SBC8600B provides two configuration modes: Standard Configuration and Full Configuration. The specific accessories for configuration are as follows:

Standard configuration

- SBC8600B Single Board Computer (with Mini8600B)
- Serial port line (DB9-DB9)
- 12V@1.25A power adapter
- Crossover cable

Full configuration

- Standard Configuration of SBC8600B evaluation board.
- 4.3-inch LCD display screen or 7-inch display screen (with touch screen)

Assorted DVD CD

- SBC8600B Quick Operation Manual
- SBC8600B User Manual
- SBC8600B Starterware User Manual
- Schematic Diagram of SBC8600B Hardware, Board Carrier Chip Datasheet
- Development Kit of SBC8600B Software (Linux/WinCE/Android/Starterware)

1.3 Factory default configuration

a) Configuration of hardware

SBC8600B default factory configuration: no RTC cell, no TF card.

- b) Factory-setting parameters of software
 - SBC8600B Single Board Computer preferably boots from NAND Flash by default, if you want to boot from TF Card, you need to short the jumper JP5 on the board.
 - NAND FLASH is installed by default with linux3.2.0 operating system
 - The default display device is 4.3-inch LCD.

Chapter 2 Quick Establishment of Development Environment

2.1 Establishment of hardware environment



Figure 1-1

Please establish the hardware environment according to the following steps:

1) Connect Touch-Screen LCD

Connect your 4.3-inch/7-inch touch-screen LCD to the LCD interface, and keep the blue side of FPC cable up

2) Connect Serial Ports

Use serial cable to connect the debugger serial port and PC serial port of SBC8600B.

- 3) If you want to boot from TF card, you need to short the jumper JP5
- 4) Connect the 12V power adapter to the evaluation board

2.2 Establishment of software environment

2.2.1 Preparation of Windows XP system environment

Before powering up SBC8600B, a HyperTerminal needs to be set up on PC through the following steps:

On the desktop of Windows XP, click
 Start->Programs->Accessories->Communication->HyperTerminal, as shown
 below;



Figure 1-2

2) Establish a new HyperTerminal connection:





3) Select the specific serial port from the list according to your PC's COM port configuration:

	lest		
Enter detail	s for the phone nur	ber that you war	nt to dia
	ion: United States	(1)	1
Area code:	208	ĺ.	
Phone num	per:		
Connect us	ing: COM2)	~
	\sim		
		X Car	ncel

Figure 1-4

4) Configure parameters for serial port connection as follows:

OM2 Properties Port Settings		
Bits per second:	115200	
<u>D</u> ata bits:	8	
<u>P</u> arity:	None	
<u>S</u> top bits:	1	
Elow control:	None	
L	<u>R</u> estore Defaults	
0	K Cancel App	ly

Figure 1-5

5) Now we have successfully established a Hyper Terminal connection with PC serial port:

C.M005

Embest - HyperTe	rminal			
ile <u>E</u> dit <u>V</u> iew <u>C</u> all	Iransfer Help	ð.		
) 🖻 🝵 🔏 🗉	388			
				 ~
				-
				-
			 	 >

Figure 1-6

2.2.2 Notes for operating system image file

- Skip this step if what you have purchased is 4.3-inch touch screen.
- If you have a 7-inch touch screen, you can change the settings in UBOOT according to the detailed instructions contained in User Manual section 3.8.1 Selecting Display Mode.

Now we successfully established software and hardware environment for the system. We can turn on the power switch to start the development on SBC8600B.

Chapter 3 Quick Switching and Use of Operating Systems

SBC8600B supports three operating systems: Linux 3.2.0, WinCE6.0 and Android. This chapter mainly introduces how to switch between different operating systems and how to boot up from TF card and NAND Flash.

3.1 Quick operation of Linux system

3.1.1 Boot-up from TF card

1) Formatting TF Card

HP USB Disk Storage Format Tool 2.0.6 is recommended as the formatting tooll: Please download it from:

http://www.embedinfo.com/english/download/SP27213.exe

- a) Insert TF card into a card reader and then insert the reader into your PC.
- **b)** Open HP USB Disk Storage Format Tool to show the following window:

HP USB	Disk	Storage	Format	Tool,	٧	×
<u>D</u> evice	!					
Gener	ic USB S	D Reader 1.	00 (1903 ME	8) (F:A)	-	I
<u>F</u> ile sys	tem					
FAT 32	2				-]
Volume	e jabel					_
LABEL	.1					
	at <u>o</u> ption Luick For Inable C Treate a U using U using	s mat ompression DOS startup o internal MS-D DOS system I	disk 10S system I files located	files at:		



- c) Select "FAT32" file system
- d) Click "Start"
- e) When formatting is complete, click "OK"

Note:

HP USB Disk Storage Format Tool will erase partitions of TF card. If you want to maintain the partitions, please use the formatting software of Windows.

2) Image update

Copy all files under the directory linux\image to the TF card, insert it on the board, and then power up the board. The information on serial interface will be shown as below:



Note:

- The default display is a 4.3-inch LCD. If you are working with the LCDs of other size, please enter u-boot when the board is booting up to configure the display mode, and then type boot to continue boot-up process. Please refer to 3.8.1 Selecting Display Mode of User Manual for more details
- If there is already an image in NAND Flash, you need to short the jumper JP5 on the board so as to make it boot up from TF card. Disconnect JP5 after successful boot-up of the system.

Booting from MMC
OMAP SD/MMC: 0
reading u-boot.img
reading u-boot.img
U-Boot 2011.09-svn55 (Dec 04 2012 - 09:29:02)
I2C: ready
DRAM: 512 MiB
WARNING: Caches not enabled
Did not find a recognized configuration, assuming General purpose EVM in Profile 0
with Daughter board
NAND: HW ECC Hamming Code selected
512 MiB
MMC: OMAP SD/MMC: 0
*** Warning - bad CRC, using default environment
Net: cpsw
Hit any key to stop autoboot: 0
SD/MMC found on device 0
reading uEnv.txt
** Unable to read "uEnv.txt" from mmc 0:1 **
reading uimage
2224184 hitop rood
szz4104 bytes teau
reaulity fattiuisk.gz
12514633 bytes read
Booting kernel from Legacy Image at 80007fc0
Image Name: Linux-3.2.0

Image Type: ARM Linux Kernel Image (uncompressed)
Data Size: 3224120 Bytes = 3.1 MiB
Load Address: 80008000
Entry Point: 80008000
Verifying Checksum OK
XIP Kernel Image OK
ОК
Starting kernel
Uncompressing Linux done, booting the kernel.
Linux version 3.2.0 (luofc@TIOP) (gcc version 4.3.3 (Sourcery G++ Lite 2009q1-203))
#17 Fri Dec 7 10:04:07 CST 2012
RAMDISK: gzip image found at block 0
VFS: Mounted root (ext2 filesystem) on device 1:0.
Freeing init memory: 260K
INIT: version 2.86 booting
Starting udevudevd (741): /proc/741/oom_adj is deprecated, please use
/proc/741/oom_score_adj instead.
tar: removing leading '/' from member names
Remounting root file system
mount: mounting /dev/root on / failed: Invalid argument
mount: mounting /dev/root on / failed: Invalid argument
root: mount: mounting rootfs on / failed: No such file or directory
Setting up IP spoofing protection: rp_filter.
Configuring network interfaces udhcpc (v1.11.3) started
Sending discover
udhcpc: sendto: Network is down
Sending discover
udhcpc: sendto: Network is down
Sending discover
udhcpc: sendto: Network is down
No lease, failing
done.
Tue Jan 27 08:47:00 UTC 2009
INIT: Entering runlevel: 5
Starting syslogd/klogd: done



The above information indicates a successful boot-up of Linux from TF card.

3.1.2 Boot-up from NAND Flash

Update of NAND boot-up image is accomplished by u-boot. No matter whether NAND Flash has data or not, u-boot can be used to update NAND Flash images.

- 1) Preparation
 - a) Format the TF card as FAT or FAT32 file system by using HP USB Disk Storage Format Tool 2.0.6
 - b) Copy files MLO, u-boot.img, ulmage and ubi.img from DVD-ROM into TF card.
- 2) Update
 - a) Insert the TF card which contains the system images into the development board, and then connect power supply. Press any key on keyboard to enter the u-boot when a message "Hit any key to stop autoboot" appears:

Note:

- You may short the jumper JP5 on the board to allow SBC8600B boot up from TF card and enter uboot to write the image in NAND Flash, and then disconnect JP5 to allow system boot up from NAND Flash.
- Alternatively, you may leave **JP5** disconnected and insert TF card on the board to boot up from NAND Flash, and then write the image in NAND Flash through uboot.



U-Boot SPL 2011.09-svn55 (Nov 20 2012 - 10:37:42) Texas Instruments Revision detection unimplemented Booting from MMC... OMAP SD/MMC: 0 reading u-boot.img reading u-boot.img U-Boot SPL 2011.09-svn55 (Nov 20 2012 - 10:37:42) I2C: ready DRAM: 512 MiB WARNING: Caches not enabled Did not find a recognized configuration, assuming General purpose EVM in Profile 0 with Daughter board NAND: HW ECC Hamming Code selected 512 MiB MMC: OMAP SD/MMC: 0 *** Warning - bad CRC, using default environment Net: cpsw Hit any key to stop autoboot: 0 (press any key to enter uboot)

b) After entering the u-boot command line, type "run updatesys" to start update

process of the system:

SBC8600# run updatesys NAND erase.chip: device 0 whole chip Erasing at 0x7fe0000 -- 100% complete. OK reading MLO 36079 bytes read HW ECC BCH8 Selected NAND write: device 0 offset 0x0, size 0x8cef 36079 bytes written: OK reading u-boot.img 234896 bytes read HW ECC BCH8 Selected NAND write: device 0 offset 0x80000, size 0x39590 234896 bytes written: OK

reading ulmage 3224184 bytes read HW ECC BCH8 Selected NAND write: device 0 offset 0x280000, size 0x313278 3224184 bytes written: OK reading ubi.img 14811136 bytes read SW ECC selected NAND write: device 0 offset 0x780000, size 0xe20000 Skip bad block 0x00ce0000 14811136 bytes written: OK

Flashing LED on the board indicates that the update has been finished; please remove TF and reboot the board.

3) U-boot configuration

The system image has a default setting for 4.3-inch LCD. You can change the settings in UBOOT according to the detailed instructions contained in 3.8.1 Selecting Display Mode of User Manual.

3.2 Quick operation of WinCE system

3.2.1 Boot-up from TF card

1) Formatting TF card

HP USB Disk Storage Format Tool 2.0.6 is recommended as the formatting tool;Youcandownloaditfrom

You can download it f

http://www.embedinfo.com/english/download/SP27213.exe

- a) Insert TF card into a card reader and then insert the reader into PC.
- b) Open the HP USB Disk Storage Format Tool, the following window will appears.

	HP USB Disk Storage Format Tool, V 🔀
	<u>D</u> evice
	Generic USB SD Reader 1.00 (1903 MB) (F:\)
	<u>F</u> ile system
	FAT32
	Volume label
	LABEL1
	Format gptions
	<u>S</u> tart <u>C</u> lose
	Figure 4-1
Selec	t "FAT32" file system
Click	'Start"
CIICK	Start

e) Click "OK" when it's complete

Note:

HP USB Disk Storage Format Tool will erase partitions of TF card. If you want to maintain the partitions, please use the formatting software of Windows.

2) Copy runtime image

Copy **MLO**, **EBOOTSD.nb0** and **NK.bin** image files under CD\WINCE700\image to the TF card;

3) System Boot-up

Insert TF card, reboot the system from TF card and press Space in a few seconds to enter to the EBOOT menu as shown below:

a) Enter EBOOT Menu

	0000000	
	Texas Instruments Windows CE SD X-Loader33X	
	Built Jul 27 2012 at 11:25:59	
	Version BSP_WINCE_ARM_A8 02.30.00.03	
	open ebootsd.nb0 file	
	Init HW: controller RST	
	SDCARD: requested speed 1000000, actual speed 1000000	
	SDCARD: requested speed 25000000, actual speed 19200000	ŀ
	read ebootsd.nb0 file	
	jumping to ebootsd image	
	Microsoft Windows CE Bootloader Common Library Version 1.4 Built Jul 27 2012	
11	:23:05	
	I2C EEPROM returned wrong magic value 0xfffffff	
	INFO:OALLogSetZones: dpCurSettings.ulZoneMask: 0x8409	
	Texas Instruments Windows CE EBOOT for AM33x, Built Jul 27 2012 at 11:25:53	
	EBOOT Version 0.0.1, BSP BSP_WINCE_ARM_A8 02.30.00.03	
	AHCLKX pinmux:0	
	AHCLKX CTRL:0x8001	
	pin function:0x0	
	pin dir:0x8000000	
	TI AM33X	
	ecc type:3	
	System ready!	
	Preparing for download	
	INFO: Predownload	
	Checking bootloader blocks are marked as reserved (Num = 18)	
	BOOT_CFG_SIGNATURE is different, read -1, expect 1111705159	
	WARN: Boot config wasn't found, using defaults	
	INFO: SW3 boot setting: 0x04	
	IsValidMBR: MBR sector = 0x480 (valid MBR)	
	OpenPartition: Partition Exists=0x1 for part 0x20.	

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>>> Forcing cold boot (non-persistent registry and other data will be wiped) <<< e0311800 56e4 -> 0 18 31 e0 e4 56
e0311800 57e4 -> 0 18 31 e0 e4 57
Hit space to enter configuration menu [56] 5...(press SPACE to enter EBOOT menu)

b) Type [2]->[2] to set the board to boot up from TF card

Ма	ain Menu
[1]	Show Current Settings
[2]	Select Boot Device
[3]	Select KITL (Debug) Device
[4]	Network Settings
[5]	SDCard Settings
[6]	Set Device ID
[7]	Save Settings
[8]	Flash Management
[9]	Enable/Disable OAL Retail Messages
[a]	Select Display Resolution
[b]	Select OPP Mode
[0]	Exit and Continue
Se	lection: 2
Se	lect Boot Device
[1]	Internal EMAC
[2]	NK from SDCard FILE
[3]	NK from NAND
[0]	Exit and Continue
Se	lection (actual Internal EMAC): 2
Во	ot device set to NK from SDCard FILE

 c) Type [a] to enter "Select Display Resolution" menu and select LCD\LVDS as the output

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Main Menu	
[1] Show Current Settings	
[2] Select Boot Device	
[3] Select KITL (Debug) Device	
[4] Network Settings	
[5] SDCard Settings	
[6] Set Device ID	
[7] Save Settings	
[8] Flash Management	
[9] Enable/Disable OAL Retail Mes	ssages
[a] Select Display Resolution	
[b] Select OPP Mode	
[0] Exit and Continue	
Selection: a Select Display Resolution	
[1] LCD 480x272 60Hz	//For 4.3-inch LCD
[2] DVI 640x480 60Hz(N/A)	
[3] DVI 640x480 72Hz(N/A)	
[4] LCD 800x480 60Hz	//For 7-inch LCD
[5] DVI 800x600 60Hz(N/A)	//For LVDS
[6] DVI 800x600 56Hz(N/A)	
[7] VGA 1024x768 60Hz	//For VGA
[8] DVI 1280x720 60Hz(N/A)	
[0] Exit and Continue Selection (ad	ctual LCD 480x272 60Hz): 4
Type [0] to continue the bo	oot-up process

- [2] Select Boot Device
- [3] Select KITL (Debug) Device
- [4] Network Settings
- [5] SDCard Settings
- [6] Set Device ID
- [7] Save Settings
- [8] Flash Management



[9] Enable/Disable OAL Retail Messages
[a] Select Display Resolution
[b] Select OPP Mode
[0] Exit and Continue
Selection: 0
mode = 3
LcdPdd_LCD_GetMode:3
mode = 3
LcdPdd_LCD_Initialize:3
OEMPreDownload: Filename nk.bin
Init HW: controller RST
SDCARD: requested speed 1000000, actual speed 1000000
SDCARD: requested speed 25000000, actual speed 19200000
BL_IMAGE_TYPE_BIN
+OEMMultiBinNotify(0x8feb24d8 -> 1)
Download file information:
 [0]: Address=0x80002000 Length=0x03c9e9bc Save=0x80002000
Download file type: 1
+OEMIsFlashAddr(0x80002000) g_eboot.type 1
rom_offset=0x0.
ImageStart = 0x80002000, ImageLength = 0x3c9e9bc, LaunchAddr = 0x8000b6a0
Completed file(p)
+OEMIsFlashAddr(0x80002000) a eboot.type 1
[0]: Address=0x80002000 Length=0x3c9e9bc Name="" Target=RAM
ROMHDR at Address 80002044h
Launch Windows CE image by jumping to 0x8000b6a0
Windows CE Kernel for ARM (Thumb Enabled)
CPU CP15 Control Register = 0xc5387f
CPU CP15 Auxiliary Control Register = 0x42
I2C EEPROM returned wrong magic value 0xfffffff
+OALTimerInit(1, 24000, 200)
High Performance Frequecy is 24 MHz

3.2.2 Boot-up from NAND Flash

1) Formatting TF card

Please refer to the contents of 3.2.1 Update of TF Card.

2) Copy runtime image

Copy MLO, EBOOTND.nb0, NK.bin, XLDRNAND.nb0 and EBOOTSD.nb0

image files under CD\WINCE700\image to the TF card.

3) Update of NAND Flash image files

Insert TF card, reboot the system from TF card and press Space in a few

seconds to enter to the EBOOT menu, and then follow the steps listed below:

- Type [8] to enter the Flash menu;
- Type [9]->[4]->[A], [9]->[3]->[B] and [9]->[2]->[C] to write XLDR, EBOOT and NK images;
- Type [0] to return to the main menu, and then type [2] and [3] to select boot-up from NAND Flash; Type [A] to select LCD/DVI display mode; Type [7] and [y] to save the boot-up settings;

Remove TF card and reboot the system. The system will boot from NAND Flash.

3.3 Quick operation of Android system

SBC8600B provides Android system demonstration, please follow the steps listed below:

- Copy all files under the directory \linux\demo\Android\image of the DVD-ROM to a TF card;
- 2) Insert the TF card on the board and short jumper JP5, and then power on the board. The debugging tool will show the following information:

0000000
U-Boot SPL 2011.09-svn55 (Dec 04 2012 - 09:36:25)
Texas Instruments Revision detection unimplemented
Booting from MMC
OMAP SD/MMC: 0
reading u-boot.img
reading u-boot.img

U-Boot 2011.09-svn55 (Nov 22 2012 - 11:35:28)

I2C: ready DRAM: 512 MiB WARNING: Caches not enabled Did not find a recognized configuration, assuming General purpose EVM in Profile 0 with Daughter board NAND: HW ECC Hamming Code selected 512 MiB MMC: OMAP SD/MMC: 0 *** Warning - bad CRC, using default environment

NAND erase.chip: device 0 whole chip Skipping bad block at 0x03620000 Erasing at 0x1ffe0000 -- 100% complete. OK reading MLO

36079 bytes read HW ECC BCH8 Selected

NAND write: device 0 offset 0x0, size 0x8cef 36079 bytes written: OK reading flash-uboot.img

234620 bytes read HW ECC BCH8 Selected

NAND write: device 0 offset 0x80000, size 0x3947c 234620 bytes written: OK reading ulmage

2719416 bytes read HW ECC BCH8 Selected

NAND write: device 0 offset 0x280000, size 0x297eb8 2719416 bytes written: OK reading ubi.img

72744960 bytes read

SW ECC selected

NAND write: device 0 offset 0x780000, size 0x4560000 72744960 bytes written: OK

- 3) When the writing process is complete, on-board LED will be flashing. Please remove TF card and the jumper cap. Power on the board again to load Android operating system;
- 4) U-boot configuration

The system image has a default setting for 4.3-inch LCD. You can change the settings in UBOOT according to the detailed instructions contained in 3.8.1 Selecting Display Mode.

Technical Support and Warranty

Technical Support



- Providing software and hardware resources related to the embedded products of Embest Technology;
- Helping customers properly compile and run the source code provided by Embest Technology;
- Providing technical support service if the embedded hardware products do not function properly under the circumstance that customers operate according to the instructions in the documents provided by Embest Technology;
- Helping customers troubleshoot the products.



The following conditions will not be covered by our technical support service. We will take appropriate measures accordingly:

- Customers encounter issues related to software or hardware during their development process;
- Customers encounter issues caused by any unauthorized alter to the embedded operating system;
 - Customers encounter issues related to their own applications;
- Customers encounter issues caused by any unauthorized alter to the source code provided by Embest Technology;

Warranty Conditions

- 12-month free warranty on the PCB under normal conditions of use since the sales of the product;
- 2) The following conditions are not covered by free services; Embest Technology will charge accordingly:
 - A. Customers fail to provide valid purchase vouchers or the product identification tag is damaged, unreadable, altered or inconsistent with the products.
 - B. Products are damaged caused by operations inconsistent with the user manual;
 - C. Products are damaged in appearance or function caused by natural disasters (flood, fire, earthquake, lightning strike or typhoon) or natural aging of components or other force majeure;
 - D. Products are damaged in appearance or function caused by power failure, external forces, water, animals or foreign materials;
 - E. Products malfunction caused by disassembly or alter of components by customers or, products disassembled or repaired by persons or organizations unauthorized by Embest Technology, or altered in factory specifications, or configured or expanded with the components that are not provided or recognized by Embest Technology and the resulted damage in appearance or function;
 - F. Product failures caused by the software or system installed by customers or inappropriate settings of software or computer viruses;
 - G. Products purchased from unauthorized sales;
 - H. Warranty (including verbal and written) that is not made by Embest Technology and not included in the scope of our warranty should be fulfilled by the party who committed. Embest Technology has no any responsibility;
- 3) Within the period of warranty, the freight for sending products from customers to Embest Technology should be paid by customers; the freight from Embest to customers should be paid by us. The freight in any direction occurs after warranty period should be paid by customers.

4) Please contact technical support if there is any repair request.

Note:

c) Embest Technology will not take any responsibility on the products sent back without the permission of the company.

Contact Information

Hotline: +86-755-25503401

Fax: +86-755-25616057

Pre-sales: sales@timll.com

After-sales: support@timll.com

Website: http://www.timll.com

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Address: Rm 405, Luohu Technology Building, No. 85, Taining Rd., Luohu District,

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